

PRIVACY POLICY
RAPP MOBILE APPLICATION
RAPID FACILITY, UNIVERSITY OF WASHINGTON

Thank you for using our mobile data collection application **RApp** ("RAPID APP"). This privacy policy is effective as of January 1st, 2023.

The RAPID Facility at the University of Washington is fully committed to protecting and ensuring your privacy. Therefore, our privacy policy is important, and we encourage you to review it. Our Privacy Policy addresses how we collect, use, and share information through RApp. This Privacy Policy does not apply to websites (including our own) linked to our app. This Privacy Policy describes the choices you have concerning our access and collection of information from RApp. Subject to applicable law, by using RApp, you accept the terms of this Privacy Policy and consent to the data collection and use described below.

User Experience Data Collection

User-provided information: When you contact us to provide feedback, ask for assistance, or complete a user experience survey, you may elect to provide us with data about yourself (e.g., name and contact information such as phone number and e-mail address).

Automatically collected information. We collect the following types of information automatically:

- Information about your device, operating system, and its capabilities to improve your user experience
- Information about how you use the app. This helps us understand and analyze how you use our app, diagnose problems, and design future enhancements.

Data Collection and Storage

- *Cookies, Web Beacons, etc.* We do NOT use cookies, web beacons, or similar tracking technologies to track the activity on our Service (mobile app). Our app provides links to external websites. Should you choose to open those links, you are subject to the terms and conditions, including the privacy policy of those websites, which may include tracking cookies, web beacons, etc. Those links will open in the default internet browser on your device.
- *User Information.* Information about the user, such as usernames and passwords, is saved and encrypted locally on your device.
- *Location.* If you allow location services, precise location information is used to geolocate data you collect with RApp.
- *User Content.* Data you collect with the app, such as photos, videos, audio data, and others, is saved on your device using local storage. You can delete the local storage for RApp or uninstall the application to remove the data collected by RApp. You can delete the local storage for RApp or uninstall RApp to remove the data collected by the application. If your device has network connectivity, the data you collect is uploaded to the RAPID Facility and DesignSafe servers.
- *Diagnostic Information.* Occasionally, some diagnostic information is collected to help the development team determine the cause of software issues, and to help improve app functionality.
- *Encryption* All data is encrypted end-to-end from your device to any external RAPID or DesignSafe servers.

How We Use and Share Your Data

Information collected from the app is used or shared in the following ways:

- *Aggregated data used for internal purposes:* We may analyze the data collected to create aggregate/statistical data, which we may use to improve our app and prioritize features for enhancement. This is not personal information and cannot be used to identify you or other users.
- *Aggregated data provided to our funders, industry partners, and collaborators:* We may analyze the data collected to create aggregate/statistical data, which we may share with our funder (National Science Foundation), industry partners, and collaborators. This is not

personal information and cannot be used to identify you or other users.

Other Limitations on Privacy

Links to Websites: RApp contains links to webpages at various websites maintained by other companies, institutions, or us. These websites are not governed by our privacy policy, and we assume no responsibility for their information collection and sharing practices (for instance, cookies, web beacons, and disclosure of personally identifiable data).

Legal requirements: We may disclose your anonymous data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of RApp
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

European GDPR: As a European citizen, under GDPR, you have certain individual rights. You can learn more about these guides in the [GDPR Guide](#).

Retention Period: We retain this data for as long as necessary for internal purposes and scientific research. We may retain the information indefinitely.

Data Rights: You can delete data by uninstalling the app or deleting its stored data (as your device operating system allows). If you feel our handling/processing of your data is non-compliant with applicable data protection laws, you may contact us at: uwrapid@uw.edu (206-616-3318) or file a complaint with the relevant data protection authority.

Children's Privacy: Our Service does not address anyone under the age of 18 ("Children").

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page in RApp.

We will inform you via a prominent notice on our app before the change becomes effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted here.

How to Contact Us

If you have a question about this Privacy Policy, please contact us by e-mail (uwrapid@uw.edu) or telephone (206-616-3318).